

St Helens IOM Evaluation

Qualitative evaluation of Integrated Offender Management (IOM)



Overview

An independent, qualitative evaluation was conducted over a six week period. Purposive samples of both stakeholders and offenders were selected, and the fieldwork included:

- engagement with 25 'operational' officers/practitioners and strategic leads.
- offender interviews.

Two reports and training/capacity building elements of the evaluation were commissioned by the St Helens Community Safety Partnership, through funding from the Home Office IOM Local Evaluation Grant Programme.

Client
St Helens
Community Safety
Partnership

- Outputs**
- Summary & full report
 - Bespoke resource /training for IOM Support Officer
 - Presentation to client group

Location
St Helens, UK

"Michael immersed himself effectively into local partnership structures, and built good relationships with all involved."
Safer Communities
Business Manager

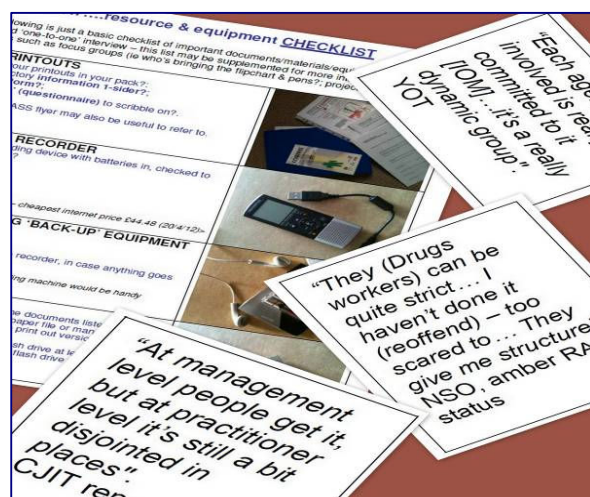
"Work was completed to schedule and to a high standard."
Neighbourhood Crime & Justice Coordinator

Aim & objectives

The objectives were to evaluate:

- Effectiveness of IOM in St Helens and to what extent the project objectives are met.
- Impact of the IOM for a range of service users and providers.
- Project management and process issues for IOM, including local management by each partner organisation, to identify future improvement.

The evaluation included semi-structured interviews with practitioners and strategic partners, offender one-to-one meetings, a workshop with stakeholders, desktop research and observation of IOM meetings.



Added value & outcomes

- Ten actionable recommendations for improvement.
- Joint-learning opportunities, through close working between the external evaluator and IOM support staff.
- Step-by-step guidance supplied to the client to enable the St Helens IOM partnership to embed evaluation techniques 'in-house'.

More information

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