

Implementing recommendations from Cheshire, Warrington & Wirral (CWW) HNA of Offenders in the Community

QUARTERLY PROGRESS REPORT 2

Project team

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Project resource page: www.researchmlr.co.uk/cwwresources

Cross-cutting improvements planned next Quarter – in period April'14 to June'14

- Thematic website page to be added to present resource page, to act as a repository for reporting and progress briefings.
- Develop stronger links with 'Through The Gate' regional initiatives, to ensure CWW Project actions are relevant to the wholesale changes associated with the 'Rehabilitation Revolution' in 2014 and identify promotional synergy for summer 2014.
- Develop stronger links with Cheshire Probation Trust senior management team, to move forward planned Approved Premises actions.

'Thematic' next steps for period April'14 to June'14 include:

- Mental health recommendations: Event planning for the September event to be shared with partners, to showcase those notable practice examples which have robust evidence behind them.
- Learning Disability recommendations: Development of thematic reports that map out how Cheshire partners can make step-change progress on 2014 SAF returns, (particularly indicator A9) with all briefing notes to be posted on new website pages.
- Military Veteran recommendations: Revisiting these actions in light of the reported new NHS England contract to replace previously reviewed Live-At-Ease service.
- Approved Premises recommendations: CPT senior management to be asked how best to progress the actions relating to Approved Premises and whether the 'Health and Harm Reduction Programme' should be showcased in September event.
- To encourage DAAT Commissioners to take into account the recommendations of the HNA as they procure new services.

Review of resource inputs – for period January'14 to March'14

- Margi Butler - 1 day per week since 1.1.14 (second commissioned day is allocated to the Armed Forces / Veteran Health agenda)
- Michael Lloyd – 27 hours logged to project this Quarter. Resource is 1 day (8hrs) per month, so slight overspend on month, but countered by underspend the previous Quarter.
- Kate Woods - as required / circa 1 day per week.


Warrington
Clinical Commissioning Group


Wirral Clinical Commissioning Group


Vale Royal
Clinical Commissioning Group


South Cheshire
Clinical Commissioning Group


Eastern Cheshire
Clinical Commissioning Group


West Cheshire
Clinical Commissioning Group


MLR>>
Michael Lloyd Research
& Associates


Cheshire
Constabulary
BE SAFE, FEEL SAFE

Thematic summary table

In October 2013 eight recommendations in the 2013 HNA report were prioritised for action, covering four thematic areas.

	Improvement (priority 2013/14)	Actions	Lead(s)	Progress expected in Quarter?	PROGRESS
1	Mental Health (MH) A1: To increase levels of awareness across Cheshire on 'what works' for offenders with complex MH needs (for example New Directions Warrington; Tomorrows Women Wirral TWW)	<ul style="list-style-type: none"> ➤ A1.1 Ask stakeholders to identify local examples of 'what works' initiatives – to shortlist showcase examples. ➤ A1.2 From projects/initiatives identified in A1.1, contact project managers and request / collate evidence of 'what works' (outcomes data). ➤ A1.3 Assess evidence provided on health outcomes, available from evaluation documents for 'what works' examples (including TWW and New Directions) ➤ A1.4 If evidence is positive, showcase projects Cheshire-wide. 	MB	YES – on actions A1.1 to A1.3 (A1.4 by July'14)	<p>MB finalised contract details for the Cheshire Constabulary/5BP Street Triage pilot (Operation Emblem). KPIs have been agreed for the 12 month monitoring period and a performance group established.</p> <p>Event planning started – identifying the following possible notable practice showcase services/agencies: Operation Emblem; TWW; New Directions; Tascor Custody Suite health contract. Next steps will be to contact Probation, Through-the-gate lead, NHS Lancs and PCC to see if they have showcase sessions to contribute.</p> <p>ML began work in Q2 on designing an 'inputs-to-impact' evaluation framework with Tomorrows Women Wirral (TWW) stakeholders, which will be used to inform the wider, good-practice sharing exercise & promotion in summer 2014.</p> <p>A CQUIN has been put in place with Warrington CCG 's IAPT service, to support offenders within the probation service, with mental health issues. Evaluation of the CQUIN will be shared across CWW.</p>
2	Learning Disability (LD) A2: To ensure more staff working with offenders feel empowered to support and inform people with LDs about how to improve their health.	<ul style="list-style-type: none"> ➤ A2.1 Critically review CHAMPS funded report into LD and recommendations/advice relating to offender health, and summarise in briefing. ➤ A2.2 Raise awareness on what works to promote better healthcare to offenders with LD, using Warrington initiative (Shingi) as example. ➤ A2.3 Review effectiveness of awareness 	MB/ML	YES - on actions A2.1 – 2.3 (A2.4 by July'14)	<p>Commissioners have recently received feedback from the 2013/14 LD Self Assessment Framework. Indicator A9 relates to offenders with LD. All Cheshire and Mersey areas were amber for this indicator.</p> <p>A summary sheet of initiatives being progressed by CJLT and also Cheshire Probation with LD offenders was posted on CWW website pages in Jan'14. This will be used in designing a 'what success looks like'</p>

		<p>raising via staff/key stakeholders consultation.</p> <ul style="list-style-type: none"> ➤ A2.4 Showcase notable practice Cheshire-wide. 			<p>document on SAF in 2014, for completion in Q3 of the project.</p> <p>Cheshire Constabulary are receiving mental health and LD awareness raising (see 3 for further details)</p>
3	<p><i>Personality Disorders (PD)</i></p> <p>A3: To ensure that PD as a priority concern for stakeholders is given greater prominence and resource</p>	<ul style="list-style-type: none"> ➤ A3.1 Raise awareness on what works, including promotion of Mark Sampson CD/guidance (with Marks permission). ➤ A3.2 Review effectiveness of awareness raising via staff/key stakeholders consultation. ➤ A3.3 Showcase notable practice Cheshire-wide. 	MB	<p>YES – on actions A3.1 & A3.2 (A3.3 by July'14)</p>	<p>This Quarter training has been prepared for multi agency training day for Halton & Warrington, starting on 23/4/14 for 5 weeks. Subjects to be covered - Alcohol, PD, Section 136, CJLT, Mental Capacity Act, L&D and self-harm. Audience will consist of Police, 5BP, LA, WHHFT, NWS and commissioners.</p> <p>East Cheshire training started Feb 12th, followed by Halton and Warrington. Force Control room staff and Custody Sergeants receive training - topics covered include pathways for offenders post and prior Section 136 and use of Custody to facilitate this.</p> <p>A CQUIN has been put in place in Warrington CCG which will support the carers and families of people with PD. Evaluation of the post will be shared across CWW commissioners.</p>
4	<p><i>Military Veteran Offenders</i></p> <p>B1: To evaluate continuing efforts to identify Military Veteran offenders, so as to develop accurate baseline statistics and inform needs assessment.</p>	<ul style="list-style-type: none"> ➤ B1.1 Review evidence on how effective efforts have been to 'ask the question' at all stages of the offender journey and/or in different CJS / Health environments (starting with Custody; APs; CPT). ➤ B1.2 Report back with improvement ideas ➤ B1.3 Revisit statistics in 12 months time, to compare numbers and process. 	MB/ML	<p>YES – on actions B1.1 & B1.2 (B1.3 by Dec'14)</p>	<p>No progress this Quarter, as:</p> <p>[1] awaiting further information on a new Custody Suite contract to replicate the Live at Ease service.</p> <p>[2] meeting senior Probation management (Marie Orrell) in May to review AP actions.</p>
5	<p><i>Military Veteran Offenders</i></p> <p>B2 To assess the effectiveness of awareness raising and training for stakeholders – for example in APs and Custody.</p>	<ul style="list-style-type: none"> ➤ B2.1 Gather stats on vet referrals from CPT, 3 custody suites and the APs, and ask for outcome data. ➤ B2.2 Review effectiveness of awareness raising via staff/key stakeholders consultation. 	MB/ML	<p>YES – on actions B2.1 - B2.3</p>	<p>No progress this Quarter, as:</p> <p>[1] awaiting further information on a new Custody Suite contract to replicate the Live at Ease service, which has been commissioned by NHS Lancs..</p> <p>[2] meeting senior Probation management (Marie Orrell) in May to review AP actions.</p>

		➤ B2.3 Report back with improvement ideas.			
6	<i>Custody Suites</i> C1 To support the development of a robust evaluation framework for the Cheshire Custody Suites, in light of the post-May'13 Tascor contract re health promotion / healthcare	➤ C1.1 Clarify with contract/performance management team any support requirements needed and discuss our brief. ➤ C1.2 If contract leads are receptive to our proposals, review performance monitoring management processes. ➤ C1.3 Clarify the statistics available on offender health promotion / health care, referrals and outcomes - and present in briefing paper.	KW	NO – action C1.1 to be revisited in June (C1.2 – 1.3 pre-July'14)	No progress this Quarter, as Cheshire Constabulary/ NHS Lancs Contract Leads assured MB/KW in Q1 that evaluation framework is robust, and no need for further action. Revisit in June 2014, a year on from when new Tascor contract initiated.
7	<i>Approved Premises</i> D1: To clearly evidence whether healthcare promotion programmes within APs have impacted on an offenders health whilst resident.	➤ D1.1 Contact senior Cheshire Probation leads (Angela Cossins and colleagues), to see if they are willing to work jointly with us on an effectiveness review of health promotion programmes in APs. ➤ D1.2 If CPT receptive, review 'Health and Harm Reduction Programme' and other initiatives with AP Managers. ➤ D1.3 Report back with improvement ideas.	KW/ML	YES – on actions D1.1 - D1.3	No progress this Quarter as meeting scheduled for May27th with Marie Orrell to push AP actions forward, including review of 'Health and Harm Reduction Programme' rolled out in Bunbury House.
8	<i>Approved Premises</i> D2: To ensure greater staff satisfaction relating to their ability to handle complex MH or PD cases.	➤ D2.1 If CPT receptive, revisit and review issues identified in HNA report, to explore if anything has changed since Jan'13 AP visits. Interview AP staff on MH / PD issues. ➤ D2.2 Report back with improvement ideas	KW/ML	YES – on actions D2.1 & D2.2	No progress this Quarter as meeting scheduled for May27th with Marie Orrell to push AP actions forward, including review of 'Health and Harm Reduction Programme' rolled out in Bunbury House.

Contact details for project team

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