

# APPRECIATIVE INQUIRY FAQs

## What is an Appreciative Inquiry?

- An Appreciative Inquiry is a change management approach that helps organisations to connect with service users and other stakeholders to identify what is working well, understanding why it is working well and then doing more of this in the future.

## Why are we doing an Appreciative Inquiry?

- NHS England transferred the commissioning of Children's and Young People Public Health 5-19 years' Programme (school nursing service) to Local Authorities in 2013. The element of this service that relates to 'treatment services for children' including clinical treatment elements of special school nursing and other community based services that provide children's and young people's clinical care remains with the CCG
- The CCG therefore wishes to review community nursing provision to children in the area, with a starting point of existing special school nursing services in relation to the treatment needs of children attending special schools who might also be accessing services from the following teams -
  - Complex Care Team provided by East Cheshire NHS Trust
  - Advanced Paediatric Nurse Practitioner provided by East Cheshire NHS Trust
  - Children and Young People's Home Care team provided by Mid Cheshire NHS Foundation Trust.

## Who will be doing the Appreciative Inquiry?

- Michael Lloyd Research and VoiceBox Inc have been commissioned by the CCG to undertake this Appreciative Inquiry, along with Amanda Clayson from VoiceBox Inc. Together they will deliver a number of stakeholder engagement events including focus groups, 1-2-1 sessions and questionnaires during June – July time.

## How can I get involved?

- Service users and families and carers and stakeholders can get involved by participating in the engagement focus groups or 1-2-1 sessions that will take place during June – July time or by completing a questionnaire.

## Are there any other ways I can get involved?

- If you are unable to attend one of the focus groups or 1-2-1 sessions and do not received a questionnaire but feel that you want to contribute, then contact Amanda Clayson on telephone number 07734204564 or email address [amanda@voiceboxinc.co.uk](mailto:amanda@voiceboxinc.co.uk).

## What are the benefits of doing an Appreciative Inquiry?

- The main benefit will be in developing a collaborative way of working with users, families and stakeholders to develop local future plans to enhance the quality, effectiveness and efficiency of local services so that they will be better able to meet the needs of the local population in the future.