

OPCC Victim Service Provider Workshop: *Provider Presentation*

Presentation by:
Cheshire OPCC-funded Hate
Crime Victim Service Provider.

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LGBT
foundation

victim
support
find the strength



DIB
DISABILITY SERVICES
making a difference

DIAL
West Cheshire
Disability - Just DIAL



A bit about our Cheshire service (2015/16):

- We work to increase understanding of what hate crime is, how hate crimes can be reported, and why it is so important to report hate crimes.
- We also help LGBT people from Cheshire become aware of how they can access support around hate crime.
- We have done this through distributing resources, and through speaking at schools, colleges and community events in Cheshire.
- We have also been able to increase the level of support we are able to provide to victims of hate crime within Cheshire.

2 recent examples of the impact we've made:

- Claire* is a transwoman in her 40s from Cheshire.
- She suffers from visual impairments, and is a frequent victim of hate crime in her home town.
- Claire's victimisation has made her very socially isolated.
- Claire accesses pop in support, and works as a volunteer at LGBT Foundation.

- December 2015 call to the helpline from Cheshire.
- 'Caller has a young gay son who is suffering homophobic bullying and she would like information about reporting this to the police and how to go about that.'
- Caller was told how she and her son could report the hate crime, and how he could access support around his victimisation.

How we evidence our value to commissioners

- We base our funding reports on outcomes to show the impact of our services on individuals and on communities.
- We also strive to highlight extras that are provided as part of the service – e.g. attending LGBT youth groups in Cheshire to talk about hate crime reporting.
- We have managed to reach organisations across Cheshire who are particularly under-engaged with, and under-informed on, issues to do with LGBT Hate Crime.

Our approach to funding - to date

- Working to maintain existing contracts to similar levels (lobbying to reduce the impact and amount of cuts).
- Working to secure new contracts and service level agreements.
- Focussing on trust and foundation applications.

Our approach to funding in 2016 & beyond

- Continuing to secure new and maintain existing contracts to ensure future delivery.
- Applying to a range of trusts and foundations.
- Working to increase unrestricted income (e.g. through venue hire and donor scheme).
- Continuing to work to build an LGBT evidence base to further support appeals for funding.
- Hope to get more involved with lead applicants for larger scale tenders – lobbying to ensure LGBT inclusion within tender specifications.

Our approach to collaboration & joint working, to help secure further income

- Going forward, we are working more with commissioners to make them aware of the needs of LGBT people so they are better able to include these needs within tender specifications – we are working hard to develop relationships with lead applicants of major large scale tenders, working on a sub contracting basis.
- Exploring ways of collaborative partnerships with relevant organisations in order to pool resources and therefore reduce costs.