

OPCC Victim Service Provider Workshop: *Provider Presentation*

Presentation by:
Cheshire OPCC-funded Hate Crime
Victim Service Provider.

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LGBT
foundation

victim
support
find the strength



A bit about our Cheshire service (2015/16):



+ other partners
and outreach work.

- Awareness raising, prevention, support to cope & recover
 - > Third Party Reporting Centres
 - > Training (internal and external)
 - > Media releases
 - > Confidence to report
 - > Know hate crime is wrong SO THAT IT STOPS
 - > Talks
 - > Presentations
 - > Advice & support
 - > Scrutiny functions

challenge it
report it
stop it

STOP
HATE
CRIME



2 recent examples of the impact we've made:

• Case study 1



Mrs B has a learning disability. She was very distressed and upset following alleged incidents of verbal abuse from a market trader. Mrs B and her friends (also with learning disabilities) were fearful of further abuse and had become reluctant to go out at all.

Staff from DIAL encouraged Mrs B (and her friend who was a witness) to report the incidents directly to local police. The police are taking the matter up with the market trader and DIAL staff are providing emotional support to Mrs B and her friends to 'cope and recover' - and they now have the confidence to go back out into their local community.



• Case study 2

Support for Cheshire Police and for Cheshire-Merseyside Crown Prosecution Service (CPS) Hate Crime Scrutiny functions.

- Influence local behaviour, processes and learning
- Influence national policy

How we evidence our value to commissioners



Coming soon...



Awards 2015 - Highly Commended



Community Learning in Cheshire
GOLD Standard
Quality Assured Provider



The Queen's Award
for Voluntary Service

The MBE for volunteer groups

Our approach to funding - until recently



- Statutory sector funding
- Short-term
- Stand alone

Our approach to funding in 2016 & beyond



- Longer-term
- Partnerships & Consortia
 - Social enterprise
 - Income generation

Our approach to collaboration & joint working, to help secure further income

-  = DIAL + DICE + VRDS



-  in partnership = CAB + DIAL + Age Uk

West Cheshire Advice Partnership



- Services to Tackle Hate Crime = DIAL + DIB

