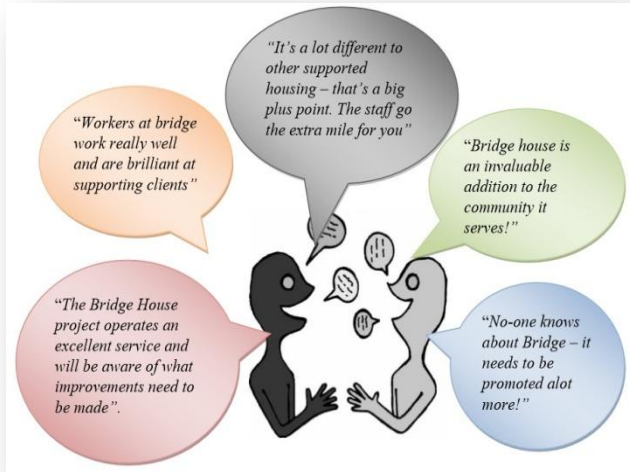


# Developing Evidence of Impact for a Supported Housing Project

## Bridge House Project

*"..the case studies you have done for the project are fantastic."*  
Support Manager, Bridge House Project



## Outcomes & added value

Themes which appear time and again in service user and stakeholder conversations are:

- The value placed on the personalised care provided at Bridge House.
- Provision of a safe and secure environment.
- Trust and honesty that develops in time, nurtured by staff and mentors.

The project led to:

- Greater understanding of need, via service user and external agency perspectives.
- An up-to-date, independent source of intelligence for use in funding bids - accessible via a bespoke website. See:

[www.researchmlr.co.uk/bridgehouse-impact](http://www.researchmlr.co.uk/bridgehouse-impact)

## Overview

Bridge House (BH) provides supported drug and alcohol-free homes for people in recovery from addiction. MLR were commissioned in summer 2016 to develop their evidence base and impact monitoring. This three month project focused on:

- Engaging with external stakeholders, to understand more about service gaps that Bridge House fills and ideas for improvement.
- Case studies and interviews with service users.
- Building an ‘evidence of impact’ webpage & report that funders could be sign-posted to - a repository for monitoring & evaluation evidence.

## What we did

17 case studies were completed by service users in July and August, together with 16 one-to-one service user interviews and three staff interviews.

12 representatives of external agencies provided feedback – including representatives from the following organisations & projects: Action on Addiction; Addaction; Age Concern; Choose Life Project (The Prisoner Initiative); Excel Housing Solutions; Everton in the Community; New Start Homes; Oasis Recovery Communities; Shelter; Tom Harrison House; Windsor Clinic.

**Vulnerable AlcoholFree Inter-care Recovery Homes BRIDGE DrugFree Rehabilitation**

Bridge House Project

**Introductory Engagement (w/ 18<sup>th</sup> July '16)**

- Meet/brief staff 'enablers'
- Agree consent process (for 1 to 1's)
- Meet some of the service users (SUs).

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**Interview Round 1 (w/ 25<sup>th</sup> July & w/ 1<sup>st</sup> Aug)**

- SU interviews - via 1 to 1 conversations, face to face.
- Staff -- via 1 to 1 conversations, face to face.

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## More information

**MLR>>**

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