

Independent Evaluation of the 'Veterans in Sefton' Support Project for ex-Armed Forces Sefton CVS



Overview

The Veterans in Sefton (ViS) project (prior to August 2016 known as Sefton Veterans project) links together a range of specialist organisations to provide personalised support under one roof. The service offers advice & assistance on a range of issues - including health, housing & employment.

In August 2016 MLR was commissioned by Sefton CVS to undertake an independent evaluation, so as to identify learning points for future project implementation & develop greater understanding about the impact of this service.

What we did

The evaluation requirements at inception were to:

- Document successes & learning points of the project from a variety of perspectives.
- Identify options for what the project could look like in the future.
- Be the foundation upon which to build bids and a sustainability strategy.

We adopted a primarily qualitative approach – centred around the perspectives of service users (past & present), families of Veterans, staff, volunteers, & external agency representatives.

Findings on service implementation, impact & effectiveness are presented in a 52 page report - with resources stored on a [ViS Evaluation website](#).

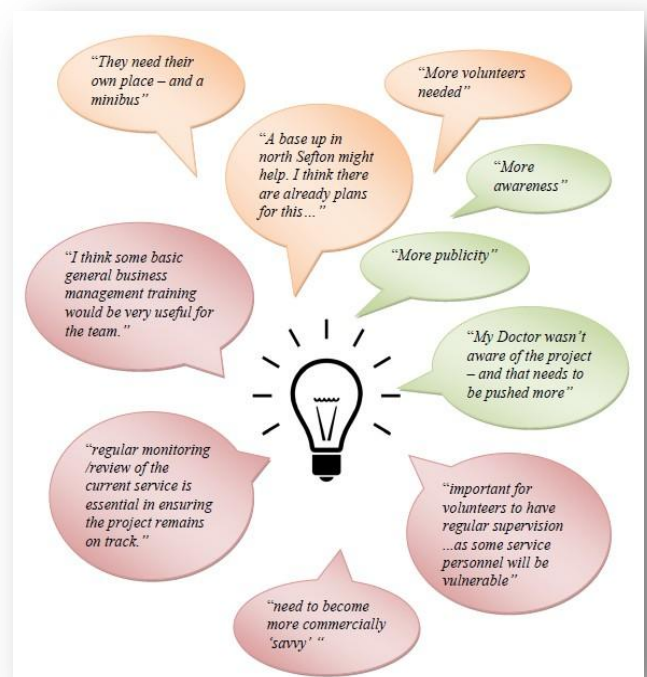
"I have thoroughly enjoyed reading the report. You have packed a great deal in to a short, tight commission. Really pleased with the outcome".
Chief Executive, Sefton CVS

Outcomes & added value

There is considerable goodwill & praise for the ViS project, from service users & external agencies alike. Themes highlighted for particular praise are:

- Staff enthusiasm, drive & understanding.
- The holistic approach - valued by external partners & Veterans alike.
- Crucial early intervention support services.
- Community interaction - notably social functions & their impact on isolation & loneliness.

The project recommendations are being used by ViS Trustees at improvement planning events & strategic meetings. A bespoke website provides easy access to local intelligence gathered. See: www.researchmlr.co.uk/veteransinseftonevaluation



More information

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