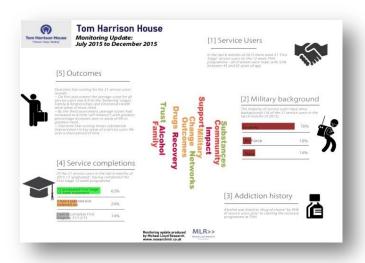
Monitoring of an Addiction Recovery Programme for Military Veterans

Tom Harrison House



Overview

Tom Harrison House (THH) is a specialist facility in Liverpool, providing a 12-week addiction recovery programme to Military Veterans, reservists, emergency personnel, and their families.

Following on from our successful <u>evaluation of THH</u> in 2015 MLR were asked to support THH project monitoring – through the development of a <u>monitoring webpage</u> and summary report. Key findings for a 6 month reporting period were presented alongside infographics - see for example the infographic above and across the page >>

What we did

It was agreed that this phase of support should focus on post-evaluation impact monitoring:

- Extending analysis to the period directly after the evaluation 'data cut off'; and
- Summarising recent notable success stories and lessons learnt, to better understand what happened in the last 6 months of 2015.

The monitoring report brought together Outcome Star data and case study narrative, to help explain the impact THH has on service users. In addition service user journey maps, developed in-house to trace the costs and impact of addiction, were presented.

"Thank you for understanding what we are trying to do and being so supportive." Head of Service, Tom Harrison House

Outcomes & added value

Outcome Star scoring reveals substantial improvement in key areas of service users' lives over a short space of time. Case study narratives highlight the positive impact the service can have. As well as a bringing together both quantitative evidence and qualitative narrative on impact, the project provided the client with:

- ➤ Infographics developed to help visualise the service pathway and summary findings.
- ➤ Development of a bespoke webpage, to provide easy access and sign-posting to all key documents in future THH bid documents. See: www.researchmlr.co.uk/thh-evidencepage/1-monitoring-2016



More information



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